DOCUMENT FOR SHELTER ADDRESS

This document explains what is shelter address along with how to add and manage one in the Telgoo5 system.

What is Shelter Home?

Shelter Home is a place for people to take **refuge or a temporary arrangement** for them if they are in urgent need or emergency. These shelter homes also serve as government-aided hostels. People who are homeless or vulnerable or are in an emergency situation can approach shelter homes.

- In Telgoo5 system the user can create or view the Shelter Address by navigating to the **Shelter Address (PC30)** in the settings.
- To manage or add a Shelter Address, users must have access to the permissions code which is Shelter Address
 (PC30)
- To add a new Shelter Address, the user can click on the "Add New Shelter Address Button" and fill out all the required information.

Information displayed to user:

- The Manage Shelter's address includes the following information:
 - o Name of the facility
 - o No. of Beds
 - o Type of Housing
 - Dwelling Houses
 - Contact Number
 - Service Address
 - Zip Code
 - City
 - State
 - o Status
 - Action
- To search any Shelter Address following information is filled:
 - State
 - Name of the Facility
 - Service Address
 - o Zip Code
 - o City
- To add a new Shelter Address the following information is filled:
 - Name of the Facility
 - Number of Beds
 - Type of Housing
 - Dwelling Houses
 - Contact Number
 - Service Address
 - Service Address 2
 - o Zip Code
 - City
 - State
 - o Status
- The users can also download the details of all the existing shelter addresses.

Requirement Analysis:

Requirement	The user will be able to manage and Add the "Shelter Address" in the Telgoo5 system.
Pre-Condition	The user should be logged in with the valid credentials in the Telgoo5 system.
	 The following permission should be enabled to access the Shelter Address in the Telgoo5 system:-
	1) PC Code (PC 30) Shelter Address

User Flow

- The user will land on the home screen of the Telgoo5 system post logging in to the system.
- Upon landing, on the top right corner the user will be able to see the following clickable options available: (Refer UI Screen 1)
 - 1. System Health status
 - 2. Notification Icon
 - 3. Call Support
 - 4. User Profile
 - 5. Settings Icon
- The user will click on the "Settings Icon" displayed on the top right corner of the screen. (Refer UI Screen 1)
- Upon clicking, the system will display the following options to the user: (Refer UI Screen 2)
 - 1. Plan Config (PC232)
 - 2. User Settings (PC480)
 - 3. Services (PC233)
 - 4. Shelter Address (PC30)
 - 5. System Config (PC234)
 - 6. Website Config (PC685)
 - 7. Agent Portal Config (PC735)
 - 8. Carriers (PC235)
 - 9. Shipper Settings (PC236)
 - 10. Service Area (PC237)
 - 11. Unlock User (PC238)
 - 12. Payment Gateway (PC239)
 - 13. Other Settings (PC240)
- The user will select the "Shelter Address (PC30)" option: (Refer UI Screen 2)
- The user will be taken to the next screen where system will display the following fields to the user (Refer Table 1.0) & (Refer UI Screen 3):

Table 1.0: Showing options on the "Shelter Address (PC30)" screen:

Field Name	Description	Description			
Add New Shelter Address	disp Scre • Upo field (Ref	layed at the top right cor en 4) n clicking this button, the s in which user will provider UI Screen 5)	ew Shelter Address" button ner of the screen. (Refer UI e system will display the following de inputs. (Refer Table 1.1) &	Type – ButtonOptional Field	
	Field Name	Description	Field Validation		
	Name of the Facility	User will be able to enter the Name of the Facility in this field.	 Type- Text Field Alpha Numeric Values are accepted. Special Characters not allowed except '#'. Mandatory Field 		
	Number of Beds	User will be able to enter the No. of Beds in the shelter in this field.	 Type- Text Field Only Numeric Values are accepted. Up to 4 numeric values allowed. Alphabets not allowed. Special Characters not allowed Mandatory Field 		
	Type of	User will be able to	Type- Dropdown		

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Dwelling Houses	select the Type of Housing for the Shelter from this dropdown. Assisted Living Church Health/Assi sted Living Facility Nursing and Rehabilitati on Centre Retirement Facility Senior Living Facility Senior Living Facility Other The user will be able to select from the following Radio Buttons: Male Female Both	 Mandatory Field Type – Radio Button Mandatory Field
Contact Number	User will be able to enter the Contact Number of the Shelter in this field.	 Type- Text Field Only Numeric Values are accepted. Up to 10 numeric values allowed. Alphabets not allowed. Special Characters not allowed Mandatory Field
Service Address	User will be able to enter the Service Address of the Shelter in this field.	 Type- Text Field Alpha Numeric Values are accepted. Special Characters are allowed Mandatory Field
Service Address 2	User will be able to enter another Service Address of the shelter in this field.	 Type- Text Field Alpha Numeric Values are accepted. Special Characters are allowed Optional Field
Zip Code	User will be able to enter the Zip Code of the Shelter in this field.	 Type- Text Field Numeric Values are accepted. Special Characters are not allowed Alphabets not allowed Mandatory Field
City	User will be able to enter the city of the Shelter in this field.	Type- Text FieldNumeric Values are accepted.

	The field will be automatically populated based on the zip code entered. State User will be able to select the State of the Shelter from this dropdown. The field will be automatically populated based on the zip code entered. Status User will be able to select the State of the Shelter from this dropdown. The field will be automatically populated based on the zip code entered. Status User will be able to select the Status of the Shelter from this dropdown. Close Upon clicking this Special Characters are not allowed Mandatory Field Type- Dropdown Type- Dropdown Mandatory Field	
	button the user will be taken to the previous screen. The details entered by the user will not be saved. Submit Upon clicking the new shelter address will be added in the system Optional Field Type- Button Optional Field	
State	User will be able to select the State of the Shelter from this dropdown.	Type- DropdownMandatory Field
Name of the Facility	User will be able to enter the Name of the Facility in this field.	 Type-Text Field Alpha Numeric Values are accepted. Special Characters not allowed except '#'. Optional Field
Service Address	User will be able to enter the Service Address of the Shelter in this field.	Type- Text Field Alpha Numeric Values are accepted. Special Characters are allowed Optional Field
Zip Code	User will be able to enter the Zip Code of the Shelter in this field.	Type- Text Field Numeric Values are accepted. Special Characters are

			not allowed Alphabets not allowed Optional Field
	City	User will be able to enter the City of the Shelter in this field.	 Type-Text Field Numeric Values are accepted. Special Characters are not allowed Alphabets not allowed Optional Field
	Search	 Upon clicking this button the user will be able to search the specific Shelter Address based on the inputs in the above mentioned fields. 	Type - Button Optional Field
	Download	 Upon clicking this button the user will be able to download all the existing Shelter Addresses in the CSV file format. 	Type – Button Optional field
	Edit Option	 Upon clicking the edit option under the "Action" section the user can also update the information of any existing Shelter Address in the system. (Refer UI Screen 6) The system will redirect the user to the "Update Shelter Address" screen. (Refer UI Screen 7) The following fields will be displayed: (Refer Table 1.1) 	Type – Button Optional Field
Post Condition	The userThe user	will be able to add New Shelter Address in the system. will be able to search any existing Shelter Address. will be able to download the details of all the existing Shelter Addresses. will be able to update any existing Shelter Address.	·







